

Reimbursement Mechanisms in Health Care

Policy and Fiscal Tools
Expected Impacts



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Demand and Supply Side Approaches for Cost Containment and Improving Efficiency

Supply side approaches

Indirect mechanisms

- Changing behavior via reimbursement mechanism
- Changing market structure and behavior by changing overall ownership (e.g., privatization of hospitals and facilities)
- **Using global budgets, possibly in combination with other efficiency targets (e.g., staffing)**

Changing care delivery

- **Adopting treatment protocols**
- Introducing performance management (e.g., setting targets for length of stay, promoting day surgery)
- Implementing business process reengineering
- Adapting cost-reduction and efficiency targets

Planning approaches

- Implementing hospital closure and reconfiguration programs

Demand side approaches

Indirect mechanisms

- Employing payment incentives to encourage treatment of patients in primary or ambulatory care
- Introducing user charges and co-payments

Demand management

- Initiating an appropriateness and utilization review
- Introducing “evidence-based purchasing”, specifying explicit rationing of treatments, specifying a basic package of interventions
- Developing primary care substitutes
- Promoting social and domiciliary care
- Strengthening disease prevention activities
- Adopting managed care or disease management

Health Financing Functions and Objectives

Functions

Objectives

Revenue Collection



raise *sufficient* and *sustainable* revenues in an *efficient* and *equitable* manner to provide individuals with both a *basic package of essential services* and *financial protection against* unpredictable catastrophic financial losses caused by illness and injury

Pooling



manage these revenues to *equitably* and *efficiently* pool health risks

Purchasing



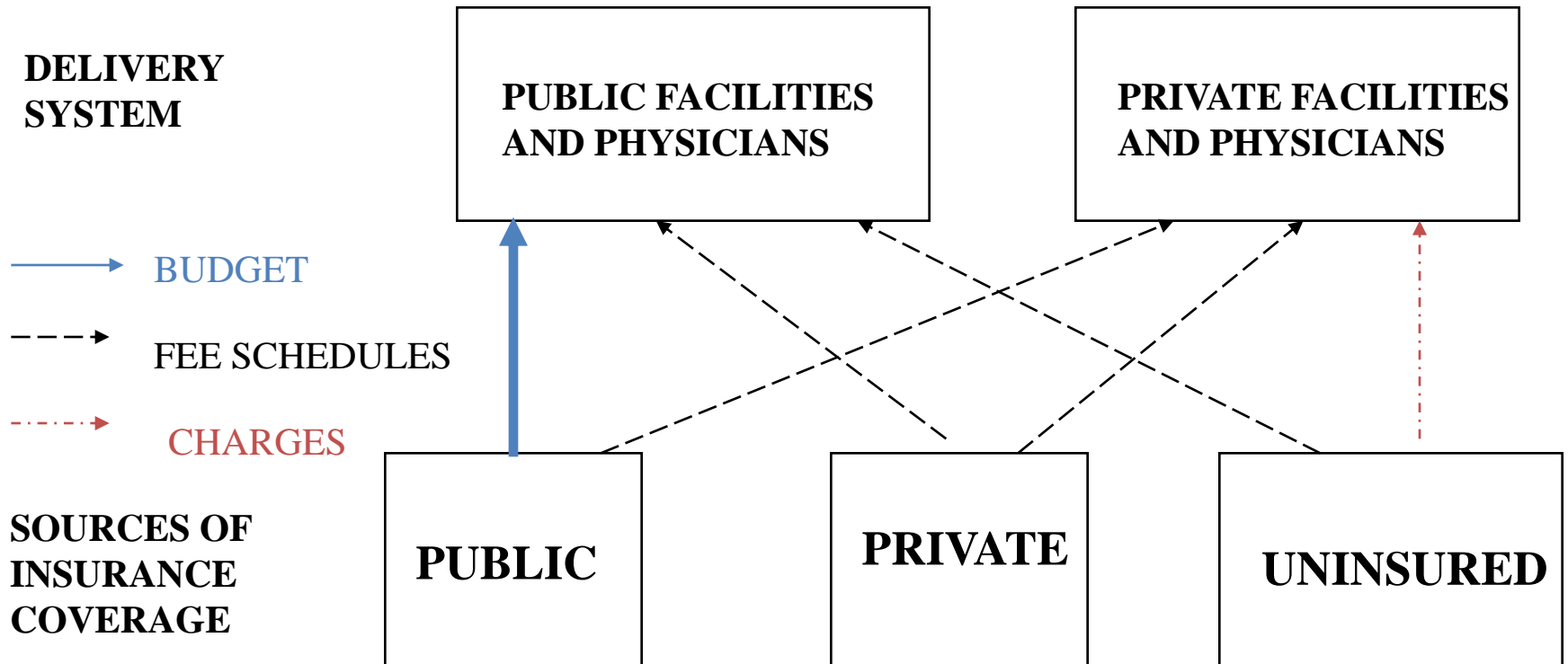
assure the purchase of health services in an *allocatively* and *technically efficient* manner

Increased Pooling: cut administrative costs

- Minimize costs of premium collection and targeting
- Increase leverage and purchasing power
- Keep administrative costs $< 15\%$ at startup on new systems, $< 10\%$ of existing systems
 - Exceptions...managed care organizations

If no Pooling...

set a Single Set of Payment Rules



Purchasing

The Capacity to Contain Costs (1)

- **Benefits Package:** Design of the benefits package according to the resources available
 - reimbursement/funding of the only goods and services with proved medical effectiveness
 - benefits not included in the benefits package due to insufficient resources covered by voluntary health insurance or out-of-pocket payments
 - **Ongoing Process:** build-in analytic capacity: CEA, technology assessment, new protocols
- **Contracts** Well-designed contractual arrangements
 - include a set of rights and obligations for health care providers

Contracting

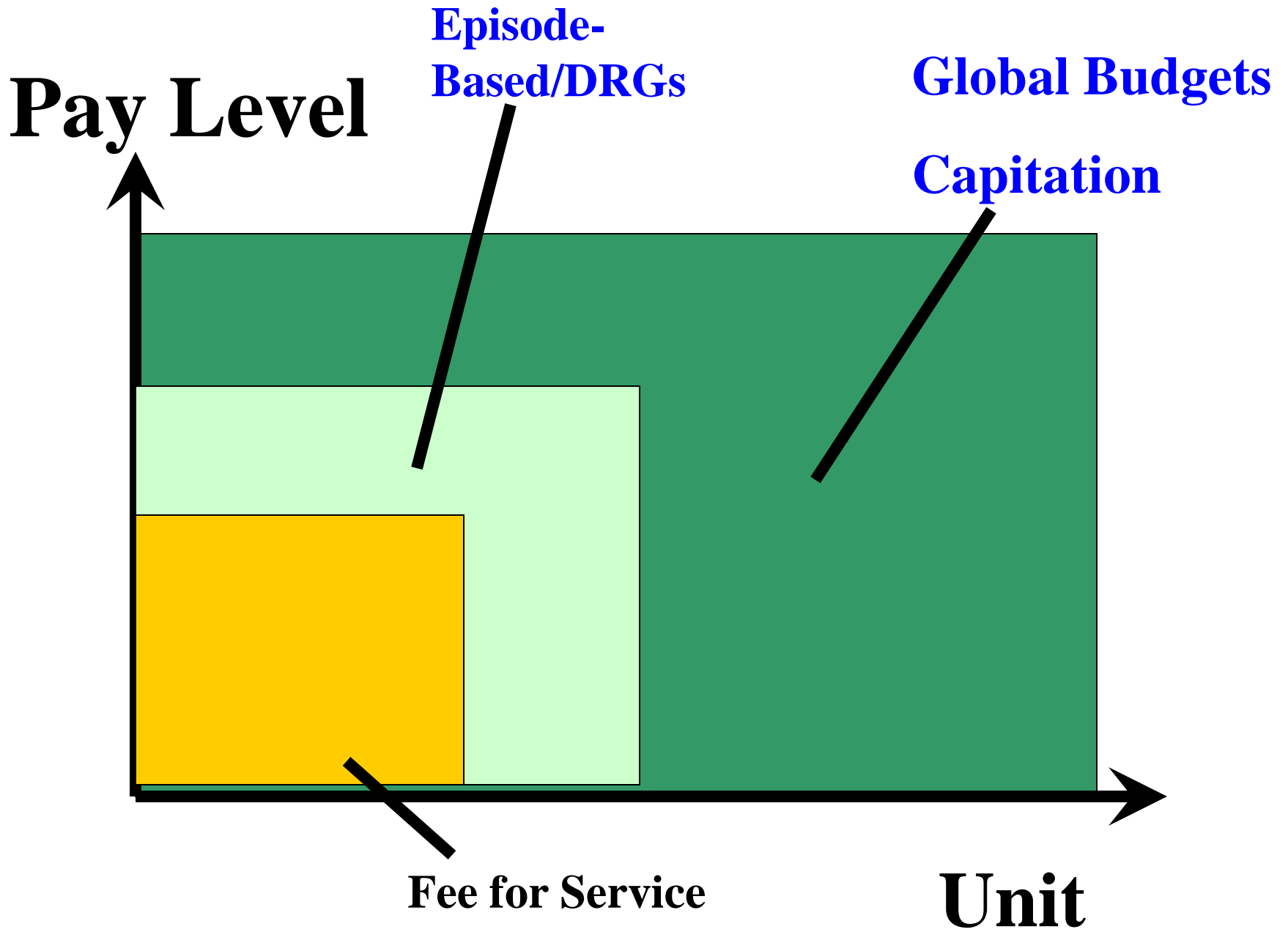
“Easier Said than Done”

- **Eastern Europe and CIS region**
 - Soft relational contracts
 - Little or no “selective contracting”
 - Still most often excludes private sector
 - Issues: Lack of stable funding, Lack of good MIS Systems (non-standard, non-secure)
- **Latin America**
 - More aggressive with private providers (Soc Ins)
 - MOH contracting out of priority services (maternal and child health) e.g., Bolivia, Peru, Ecuador
 - Issues: Overcomplexity, MIS, Management capacity

Purchasing

The Capacity to Contain Costs (2)

- **Incentives and Provider Payment Systems**
Mechanisms used to ‘pay’ medical care providers/organizations for services rendered to their clients
- **In last 2 decades, new incentive-based systems emergent**
 - money follows patients
- **No Optimal Model...depends...”What’s the Problem?”**



Payment Mechanisms for Physicians

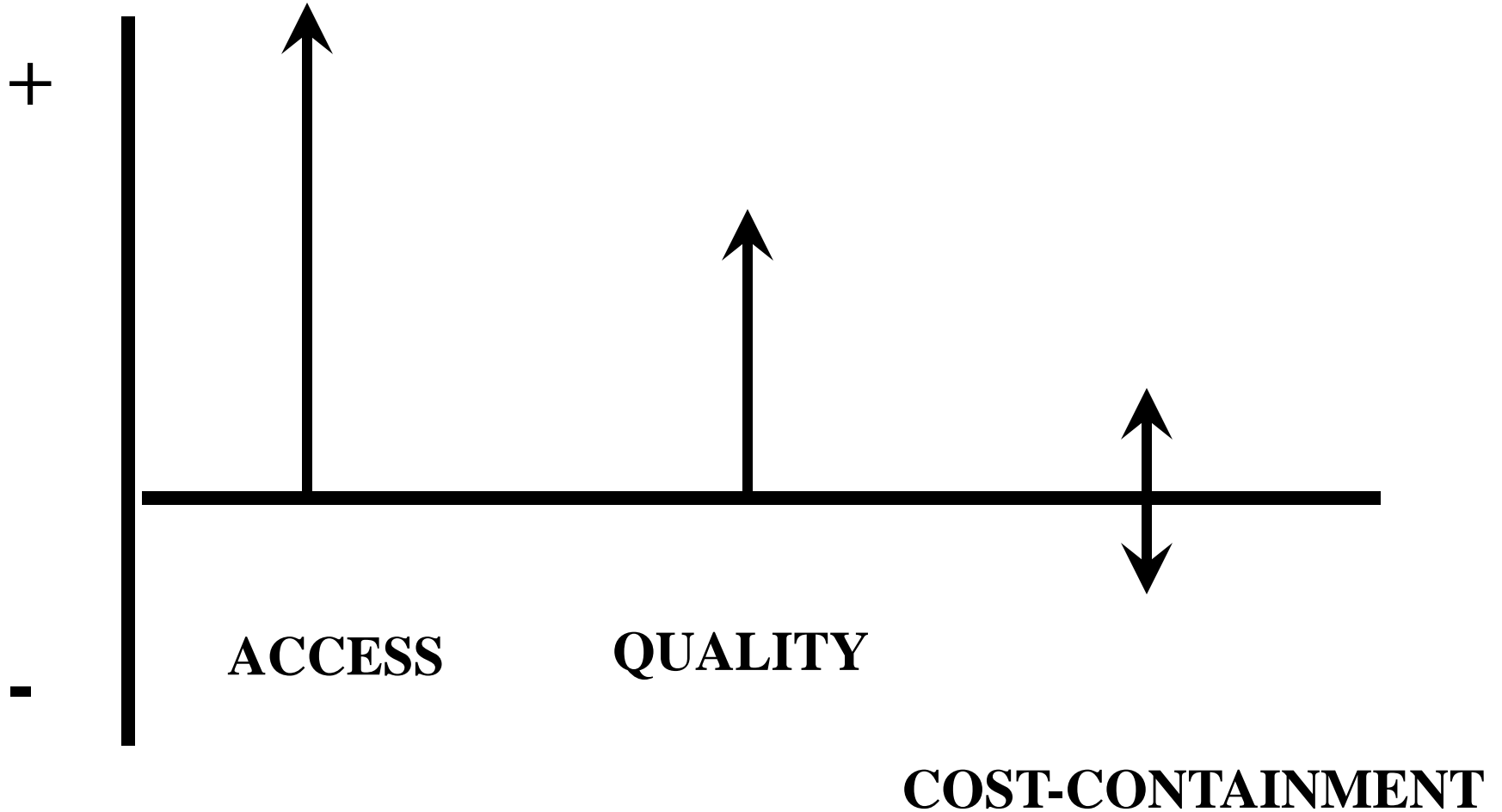
Financial Risk and Incentives

| Payment mechanism | Basket of services paid for | Risk borne by | | Provider incentives to | | | |
|-------------------|---|----------------------------------|--|--------------------------|------------------------------------|------------------------------------|---------------------------|
| | | | | increase no. of patients | decrease activity per consultation | increase reported illness severity | select healthier patients |
| | | payer | by provider | | | | |
| FFS | each item of service and consultation | all risk borne by payer | no risk borne by provider | yes | no | yes | no |
| Salary | one week or one month work | all risk | no risk borne by physician | no | n/a | n/a | yes |
| Salary and bonus | bonus based on no. of patients | salary portion | bonus portion | yes | n/a | n/a | yes |
| Capitation | all covered services for one person in a given period | amount above 'stop-loss' ceiling | all risk borne by provider up to a given ceiling (stop-loss) | yes | no | no | yes |

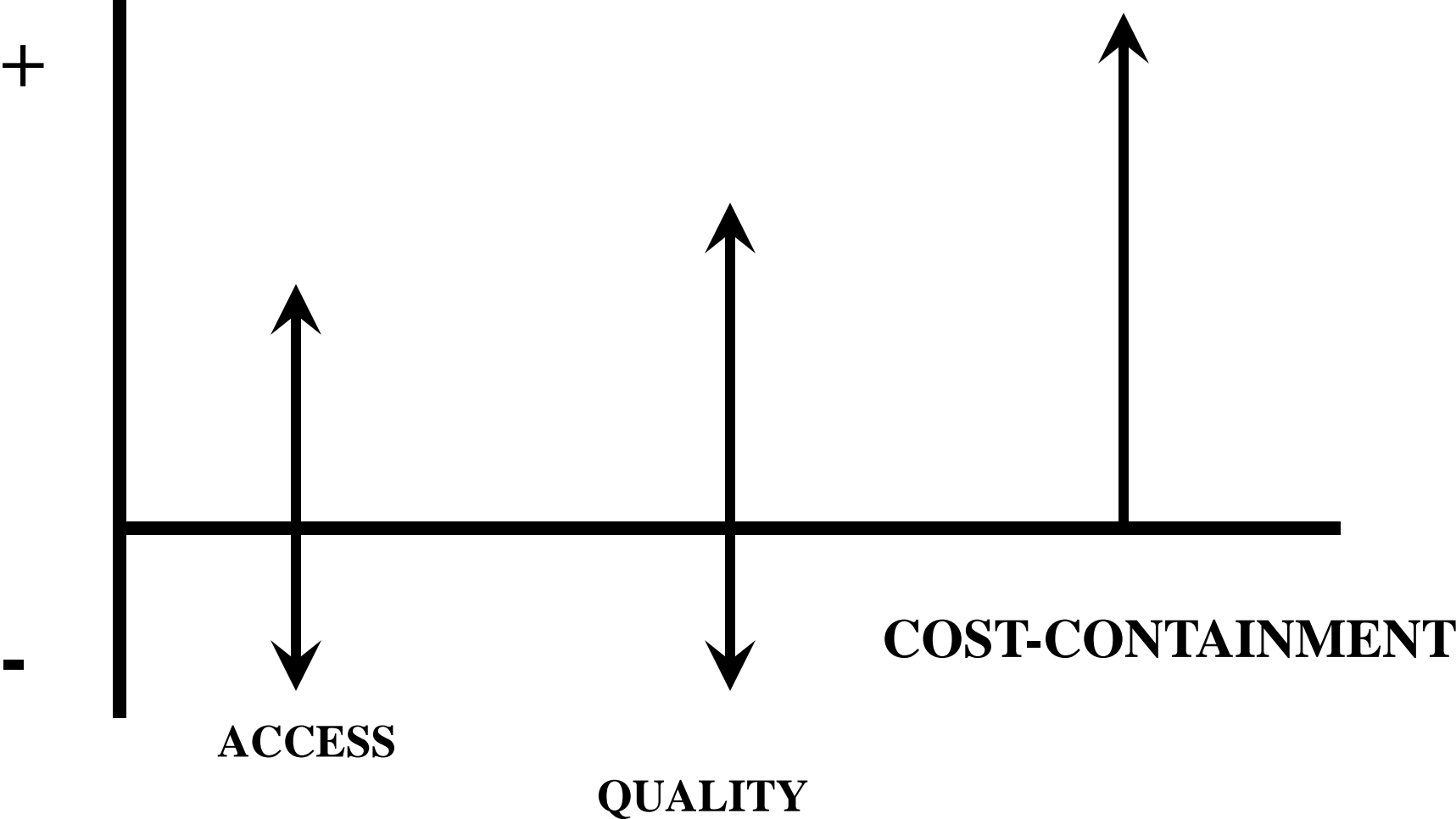
Hospital Payment Mechanisms: Financial Risk and Incentives

| Payment mechanism | Basket of services paid for | Risk borne by | | Provider incentives to | | | |
|-------------------------|---|--|--|--------------------------|------------------------------------|------------------------------------|---------------------------|
| | | payer | by provider | increase no. of patients | decrease activity per consultation | increase reported illness severity | select healthier patients |
| FFS | each agreed item of service and consultation | all risk borne by payer | no risk borne by provider | yes | no | yes | no |
| Case payment (e.g. DRG) | payment rates vary by case | risk of no. of cases and severity classification | risk of cost of treatment for a given case | yes | yes | yes | yes |
| Admission | each admission | risk of number of admissions | risk of no. of services per admission | yes | yes | no | yes |
| Per diem | each patient day | risk of number of days | risk of cost of services per day | yes | yes | no | no |
| Capitation | all covered services for one person in a given period | amount above 'stop-loss' ceiling | all risk borne by provider up to a given ceiling (stop-loss) | yes | n/a | no | yes |
| Global budget | all services provided by an institution in a given period | no risk borne by the payer | all risk borne by provider | no | n/a | n/a | yes |

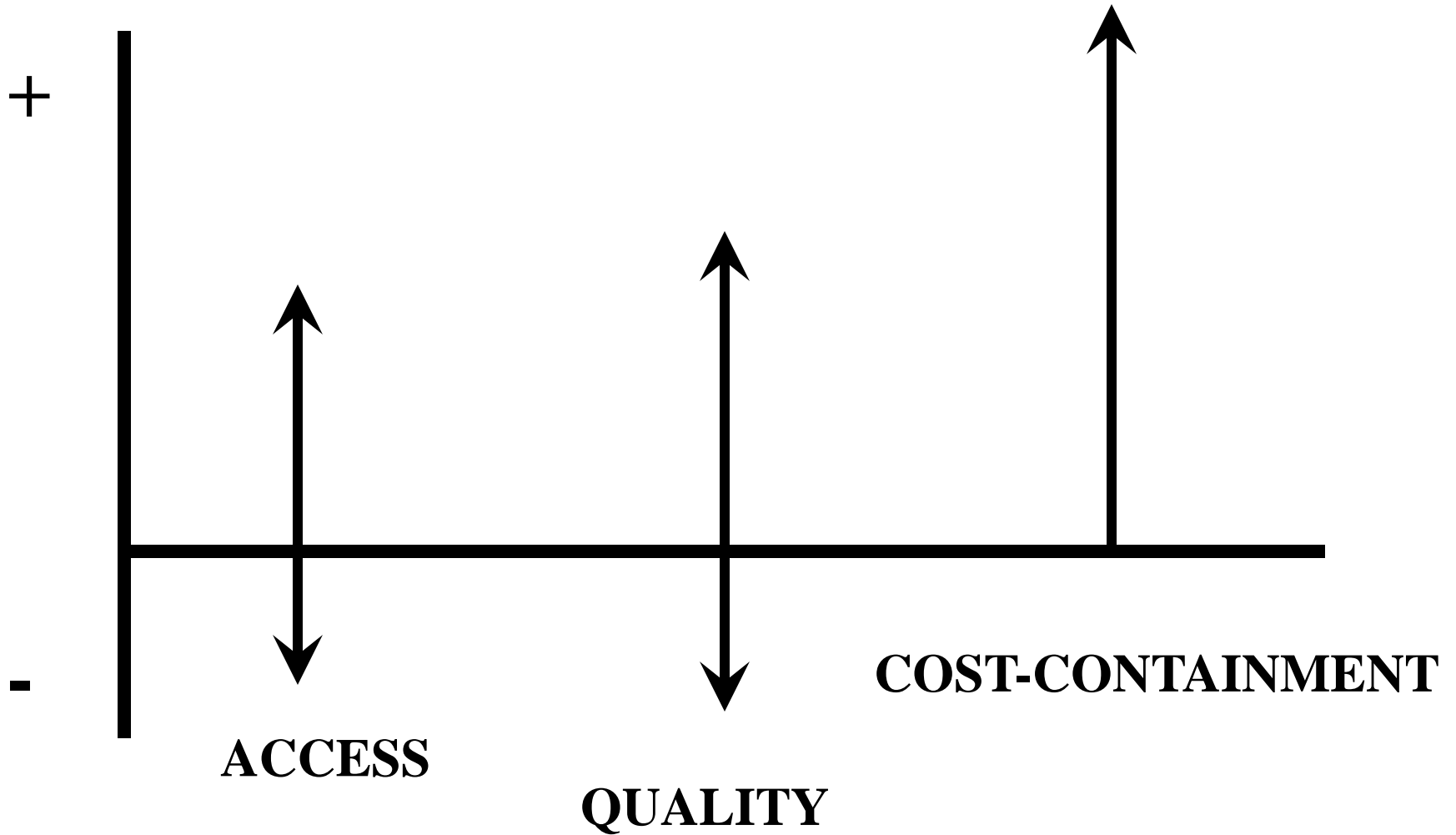
FEE-FOR-SERVICE



EPISODE-BASED e.g., DRGs



CAPITATION



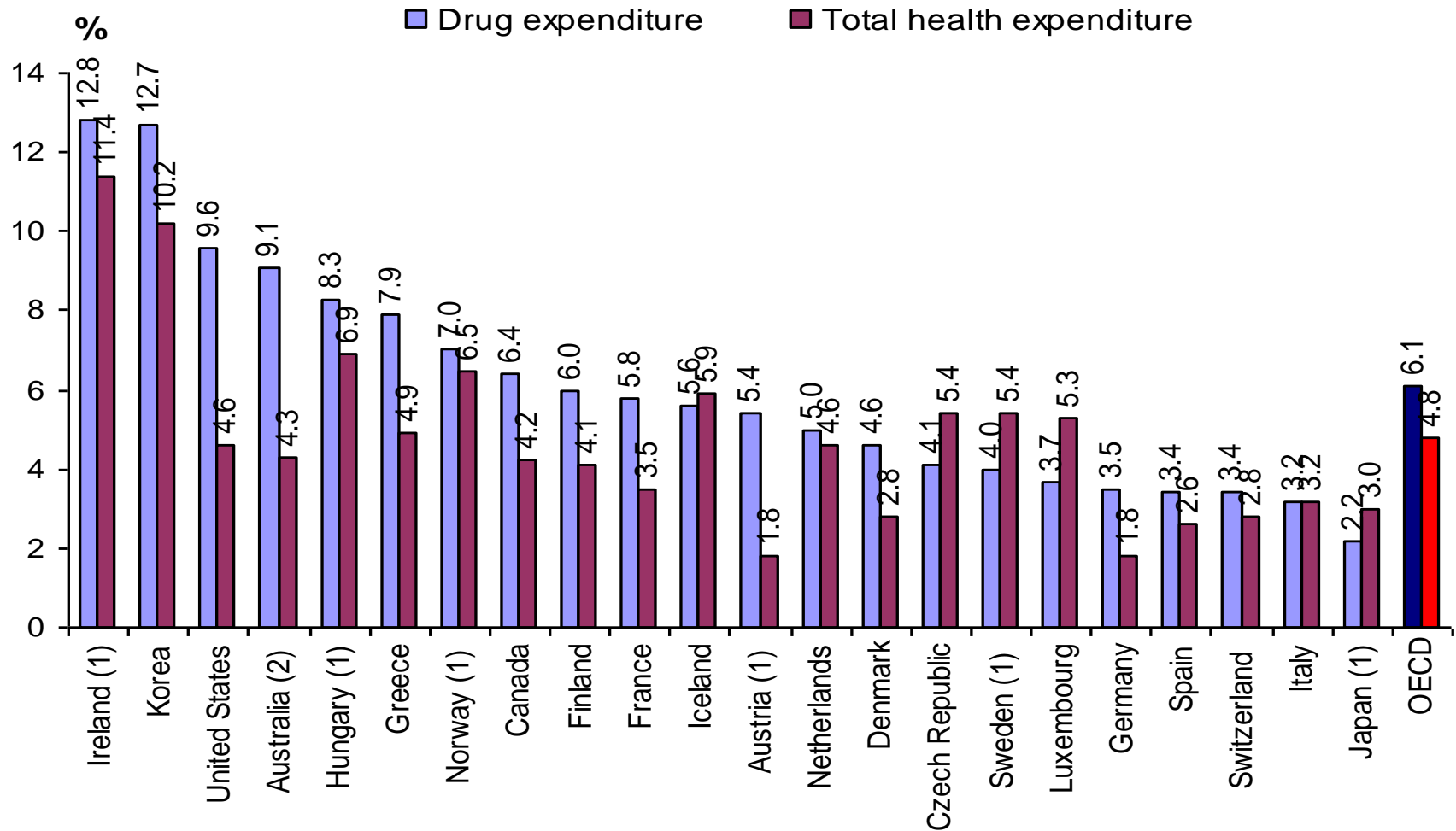
Containing Costs (3)

Pharmaceutical Sector

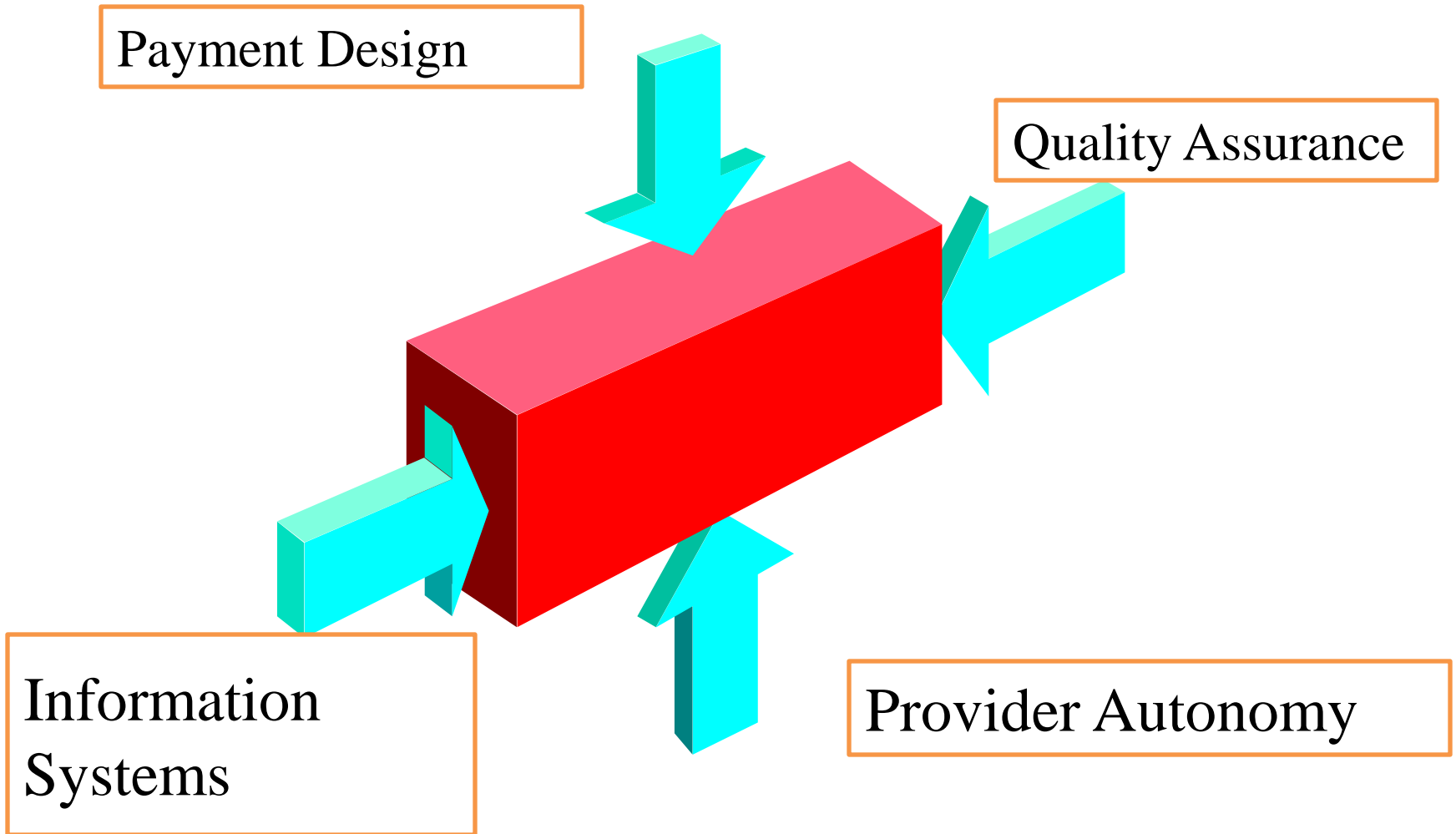
- Often largest part of health care spending – 25-40 percent of health spending in ECA and MENA countries
 - generally largest item of household medical expenditures
- Cost control requires control of price and volume of prescribing
- Efficiency requires demand **and** supply side regulation
- Equity may be reduced by user charges

The rising costs of pharmaceuticals is *not* a problem in MICs and LICs only.....

Annual growth in drug expenditure and in total health expenditure, 1998 to 2003

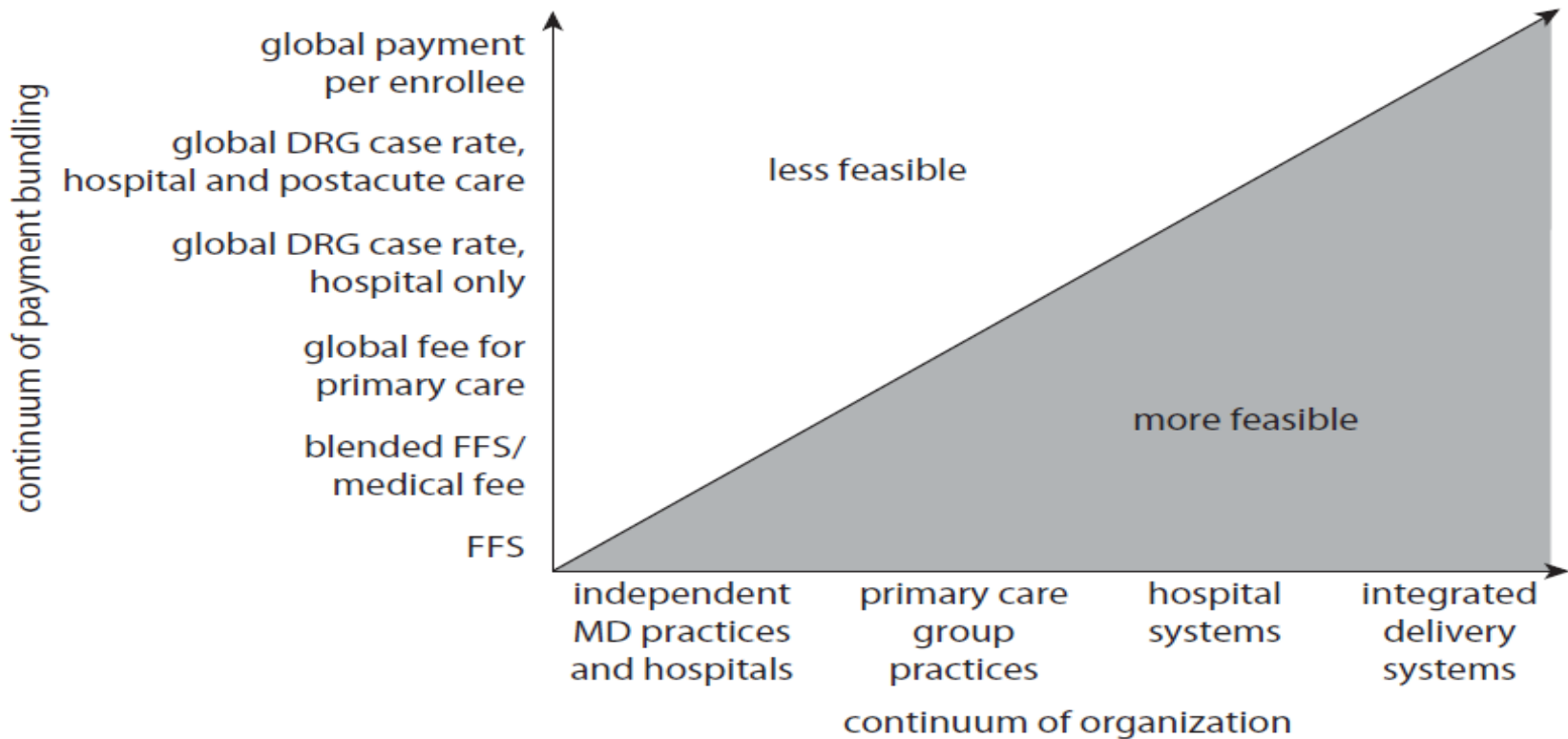


Implementation Issues



The Relationship between Payment mechanisms and provider organization

Figure 5.6 Provider Payment Mechanisms and Health System Organization



Source: Guterman et al. 2009.

Note: DRG = Diagnosis-related group; FFS = fee for service.

Supply Side Regulation: Licensing and Reimbursement

- **Registration** procedures broadly similar: evidence of safety and efficacy
- Many countries restrict **reimbursement** by positive lists or negative lists
 - Increasingly, governments are encouraging provision of economic data and evidence of **cost-effectiveness** (RCTs and actual practice)

Supply Side Payment and Regulation: Price Controls

- **Reference price systems:** patients pay any difference between the brand price and a reference price (for generics or same therapeutic group)
- **Direct cost-plus pricing**
- **External comparison pricing, e.g., across markets and countries**
- **To achieve cost containment, essential to control not just price but also volume**

Supply Side Regulation: Retailers and Wholesalers

- **Fixed profit margins** to facilitate cost control
- **Require generic** substitution

Demand Side Regulation and Payment: Influencing Patients

- **Cost sharing – deductibles, copayments, coinsurance**
- **Reference prices**
- **Caps on volume**
- **Consumer education**